

SOUTHWARK COUNCIL

COUNCIL ASSEMBLY

(ORDINARY MEETING)

WEDNESDAY 22 NOVEMBER 2023

LATE QUESTION WITH RESPONSE

1. QUESTION TO THE LEADER OF THE COUNCIL FROM COUNCILLOR VICTOR CHAMBERLAIN

The safety and wellbeing of residents in our Borough should be the top priority of this council. Yet we've seen across the Borough instances of the council letting estate residents down, such as imposing impossible ultimatums about concierges and letting broken security doors go unfixed.

Will the council commit to ensuring everyone in a council owned estate has a working security door?

RESPONSE

Our current Service Level Agreement with the specialist contractors is to attend and repair within three days, however dependant on individual cases that priority can be same day. The council takes its responsibility to undertake repairs to its door entry systems seriously and we spend circa £750,000 annually repairing our door entry systems.